

SOHO Farmhouse Chooses Managed Telephony and Networking Services from Fourteen IP



The beautifully appointed SOHO Farmhouse in Oxfordshire with its 25m infinity pool

SOHO Farmhouse, Oxfordshire

The SOHO Farmhouse is a multi-million pound complex set in 100 acres of Oxfordshire countryside which opened summer of 2015. There are 40 log cabins set around lakes, each with a rainforest shower and wood-burning stove. There is a four-bedroom cottage and a seven-bedroom farm house built within its own private gardens and built in traditional Cotswold Stone.

The amazing facilities include several restaurants serving ingredients from the kitchen garden, a Japanese grill restaurant and deli, 16m indoor pool, a 25m outdoor infinity pool on the lake, a spa, cinema, tennis courts, a five-a-side football pitch and horse stables.

Guests are picked up from reception and taken to their lodges in specially commissioned electric floats and one even delivers cocktails straight to your door.

Customer Requirements

The Farmhouse was a new installation and the owners wanted full WiFi access indoors and outdoors and a hosted telephony solution to all buildings and staff accommodation blocks across the 100 acre site. All access points and radio dishes were to be hidden and discrete so it would work but not be seen which was very important from a design and aesthetic perspective.

Having already installed communications in several other sites across the UK, Europe and the US including restaurants, clubs, houses, cinemas and their London head office which included a contact centre, Soho House knew Fourteen IP had the skills and experience to deliver such a project.

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Designed for hospitality ■

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The Main Barn restaurant and bar



The Electric Barn Cinema

The Solution

We pretty much installed the entire suite of **EVOLUTION Family** services including hosted telephony, Ruckus Wireless Network, HP switches, Motorola staff and vehicle radios, Fibre network for LAN & WAN connectivity together with 24/7/365 monitoring and technical support.

The Installation

All services we installed as specified with hidden access points and radio dishes.

There were some challenges typical of a new build project such as having to work around building delays, last minute design changes, wet and muddy conditions but one of the key challenges was bringing in fibre to the site to run the network.

This was because the site was in the middle of the Oxfordshire countryside. Thankfully there was lots of heavy machinery on hand to dig trenches and lay the fibre network with full resiliency across the entire site.

Regular planning meetings took place on site which was also key so all parties could understand the changing requirements and key aims and goals.

The Impact

All staff members at the Farmhouse, whether it be at their desk, travelling around on foot or in one of the several electric vehicles are easily contactable and guests enjoy high speed internet access both indoor and outdoor.

If any hardware has been damaged or misplaced for whatever reason we have been quick to identify and resolve any technical issues. We have been flexible with our installation and configuration teams resource, working weekends and late nights to deliver solutions with ever changing timescales, priorities and demands.

“Thank you for your the attention and support your team provided... beyond helpful - lovely people”

Aeryn Kerr
IT & AV Assistant Manager

**For information on the
Evolution Family call us on
+44 1942 369196 or (US) 407 204 1614**

About Fourteen IP Communications

Fourteen IP is a specialist communications service provider supplier specialising in both on-site and above property network and communications solutions for the hospitality sector.

With over 25 year's experience and customers across EMEA and the Americas we have the understanding and capability to design, manage, implement and support solutions, that can help you deliver improved service and increase operational efficiency, whilst reducing costs.

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