

AC Hotel Venezia chooses EV Select from Fourteen IP to power its communications in Venice



The lobby seating area at AC Hotel Venezia

AC Hotel Venezia

The brand-new AC Hotel Venezia, strategically located at the “entrance” of Venice, is the ideal starting point of the city discovery. It is located close to Piazzale Roma, the final bus and car terminal, two minutes walking from Santa Lucia Railway Station and from the waterbus stop and only 20 minutes ride from the Venice Marco Polo Airport. A modern design Hotel combined with Venetian style details. 79 rooms, among which 3 Junior Suites and 14 Superior Canal View rooms, equipped with every comfort; a cosy AC Lounge where chilling out after a day spent to discover the city with the world-famous Venetian aperitif: the Spritz, or where enjoying one of our specialties. After a short and pleasant walk, while getting lost in the labyrinth of Venetian calli, you can easily reach Rialto Bridge, St Mark Square and all the interesting places you can meet along your way.

Choosing Fourteen IP

Fourteen IP were chosen by the project consultants, who ran tenders for all parts of the IT solutions for the hotel.

The choice was based on our proven experience and reputation for quality and support and the EV Select solution provided the right mix of commercial and technical benefits allowing the property to benefit from all the great Evolution Voice features available within the EV Select solution, designed specifically for select service properties.



Fourteen IP's Above Property Telephony Solution, Evolution Voice is now live in 13 countries and connects over 100,000 guest rooms.



One of the Water View guest rooms at AC Hotel Venezia



View of the bar/ lounge at AC Hotel Venezia

The Solution

We deployed EV Select above property telephony service, with a range of Yealink Handsets for back-of-house use together with VTech SIP telephones for the bedrooms.

We also provided Call Accounting software, PMS Integration and Guest Voicemail services via Jazz application which has a direct link to the Evolution Voice platform.

The Installation

As a new build hotel with a CAT6 cabling infrastructure we were able to quickly install SIP phones in all of the bedrooms plus a number of Yealink IP phones for admin areas all running over the hotels network.

**For information on the Evolution Voice Family call us on
(EU) +44 1942 369196 or
(US) 407 204 1614
Email: sales@fourteenip.com**

The Impact

Fourteen IP recommended the Evolution Voice service as it considerably reduced the capital expenditure required over a traditional PBX and provided all the features and functionality that the hotel required.

EV Select is continuously updated and runs from 4 carrier grade data centers across Europe & North America. EV Select will allow advance features to be added quickly, easily and cost effectively

“EV Select has changed the market when it comes to telephony solutions for select & focused service properties”



Corded and Cordless Yealink SIP Handsets

About Fourteen IP Communications

Fourteen IP is a specialist communications service provider supplier specialising in both on-site and above property network and communications solutions for the hospitality sector. With over 25 year's experience and customers across North America and EMEA we have the understanding and capability to design, manage, implement and support solutions, that can help you deliver improved service and increase operational efficiency, whilst reducing costs.

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