

VACANCY

Position Title:	Engineer (Field Based)
Location:	National
Contract Type:	Permanent
Hours :	38.75 Hours per week Monday to Friday 9.00am to 5.30pm, (On call rota for Evenings and Weekends)
Salary:	Competitive
Benefits:	Holidays 22 days per annum (based on 5 days per week) increasing by an additional day per annum up to a maximum of 25 days per annum plus 8 bank holidays. Company Pension Scheme Employee Assistance programme
Closing Date:	26th August 2022

Fourteen IP is a leading global provider of specialist voice and data solutions to the Hospitality Industry. Supplier of EVOLUTION Voice the leading unified communications platform for hospitality, guest engagement and both fixed and wireless guest internet access solutions.

Fourteen IP is people centric company who are proudly accredited by Investors in People, we are looking for someone who are not afraid of a challenge and are passionate providing the very best voice and data solution to our customers.

Major Responsibilities include:

- Conduct, review, and document site surveys
- Install, test, maintain and repair equipment and systems
- Solve problems, assess situations, and apply solutions utilising acquired voice and data knowledge and experience
- Configure and prebuild voice and data solutions prior to installation at the customers premises
- Accurate and timely creation of project documentation
- Responding to emergency calls, providing out of hours support both on site and remotely to customers
- Establish and maintain effective interpersonal relationships with those contacted during the course of work
- Provide training, coaching and professional development to junior members of the team in order to enhance their knowledge and skill.
- Complete required training for the post and strive to meet development objectives
- Perform any other or additional duties as dictated by the needs of the business

Skills and Experience

- Needs to have an in-depth knowledge of how telecommunication equipment and services work, and be equipped to handle disruptions of service and establish solutions to deal with challenges as they arise in the field.
- Competent in all aspects of associated cabling works
- Must be able to carry out work with an understanding of circuitry, installation, government compliance and in accordance with the relevant safe working practices and risk assessment.
- Must be able to maintain any technical or professional qualifications required for the post

Successful Applicants

The successful candidate must have proven experience within a similar role and be able to demonstrate a high level of detail and pride in their work. They must also be able to work both independently and as part of a team.

Please note that this role involves extensive travel both nationally and internationally

To be considered for this role please request an application form helen.waterworth@fourteenip.com. Completed applications forms along with a copy of an up to date CV must be received on or before Sunday 26th August 2022. Please send either by email to helen.waterworth@fourteenip.com or by post (marked Private & Confidential, Human Resources, Fourteen IP, Unit 4 Lockfight Buildings, Wheatlea Industrial Estate, Wheatlea Road, Wigan WN3 6XP

Please note that due to the anticipated response only applications shortlisted for interview will be acknowledged.